

Richard Phillips' Cookery Schools - Terms & Conditions

Cookery School Vouchers

Cookery school vouchers are non refundable and no cash alternative can be provided. Any voucher may be redeemed against classes of a different value, however will be subject to any price increases that may have been put in place at the time of redemption. Vouchers not used for their intended class type are valued at the *actual amount paid* for the voucher.

Cancellation policy

For bookings more than 28 days notice a cancellation administration fee of £10 per class will be charged. Between 7-28 days notice 50% of the full fee, between 3-6 days 75%. For no-shows and cancellations of less than 72 hours, the full course fee will be forfeited. For cancellation of a booking made using a voucher, the cancellation charge must be made at the point of cancellation or will be deducted from the voucher value. All refunds will be made in cookery school vouchers; no cash refunds.

Our maximum party size on beginner courses is 18. Please ask for details on private bookings.

In exceptional circumstances, we reserve the right to cancel published classes. Customers whose bookings are affected will be transferred to a suitable alternative. Scheduled classes will always take place unless prevented by delays caused by force majeure which herein shall mean and include, without limitation, illness, acts of God, fire, war, earthquake, strike, lockout, labour controversy, civil commotion, acts of restrictions of any government or governmental agencies. If a class is prevented from taking place on the day by restrictions in utility services (e.g. power cuts) an alternative class will be offered.

Our rural location can occasionally be subject to adverse weather conditions. If the Richard Phillips Cookery School is open for operation and staff are able to travel to the school, customers who are not in attendance will be subject to the cancellation policy.

Rates

Printed prices are correct at time of going to press. We reserve the right to change prices at any time, which will be published on our website.

Minors attending classes.

We ask that all attendees under the age of 16 are accompanied on the class by a paying adult. We are unable to provide tuition to children under the age of 12 years.

Dietary requirements

Where possible, our chefs will accommodate dietary requests with a minimum notice of 7 days prior to the class taking place. We are unable to guarantee that our classes are suitable for food allergy sufferers. Allergies are the responsibility of the individual customer and not of the Richard Phillips Cookery School. We are unable to take responsibility for allergic reactions to foodstuffs. Food prepared both on and off site may contain traces of nuts.